

**April 2013**

**Online survey**

**Washington state agencies**

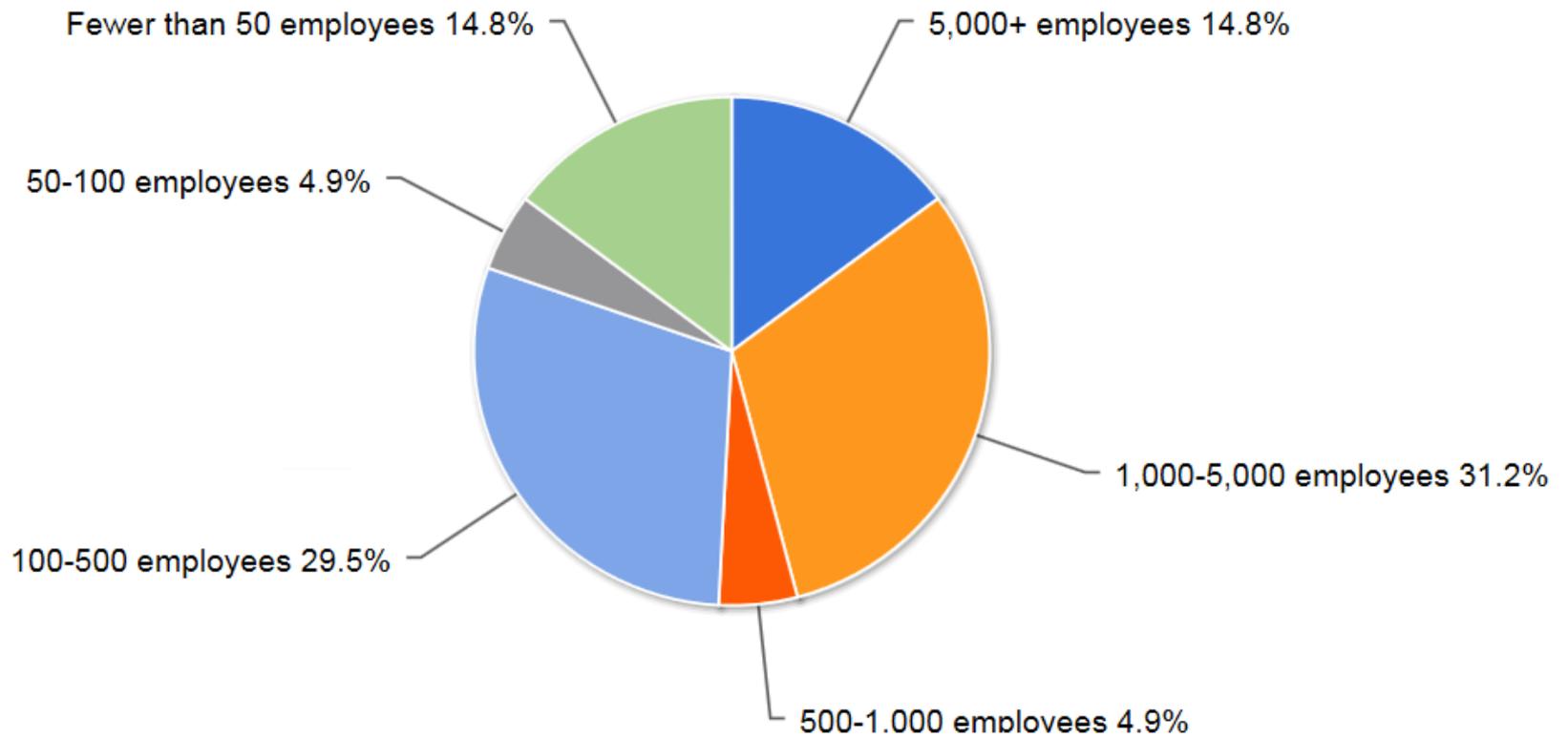
**How do you manage your  
agency website and intranet?**

**Department of Financial Institutions**  
**Revenue**  
**Economic and Revenue Forecast Council**  
**Employment Security Department (ESD)**  
**Enterprise Services**  
**Gambling Commission**  
**Health Care Authority**  
**Health, Division of Prevention &  
Community Health**  
**House of Reps - Republican Caucus**  
**Labor & Industries**  
**LEOFF Plan 2 Retirement Board**  
**Legislature**  
**Office of Financial Management**  
**Office of Lt. Governor**  
**Recreation and Conservation Office**  
**State Board for Community and Technical  
Colleges**

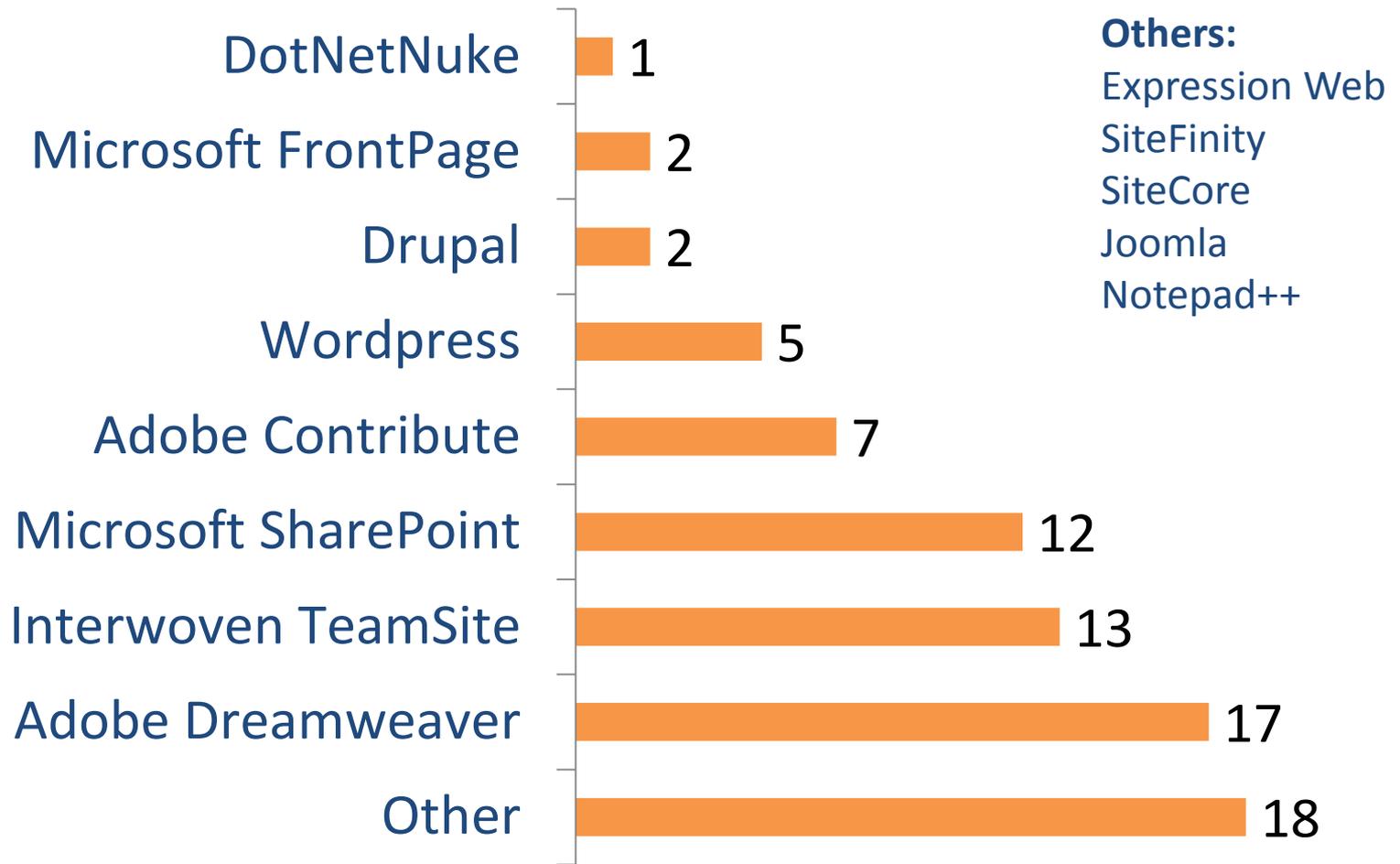
**State Investment Board**  
**Office of Superintendent of Public  
Instruction**  
**Veterans Affairs**  
**Utilities and Transportation**  
**Ecology**  
**State Parks**  
**Association of Counties**  
**Transportation**  
**Fish and Wildlife**  
**Arts Commission**  
**Department of Early Learning**  
**Office of Public Defense**  
**State Patrol**  
**Lottery**  
**Liquor Control Board**  
**Workforce Training Education &  
Coordinating Board**  
**Department of Social and Health Services**

# 61 responses

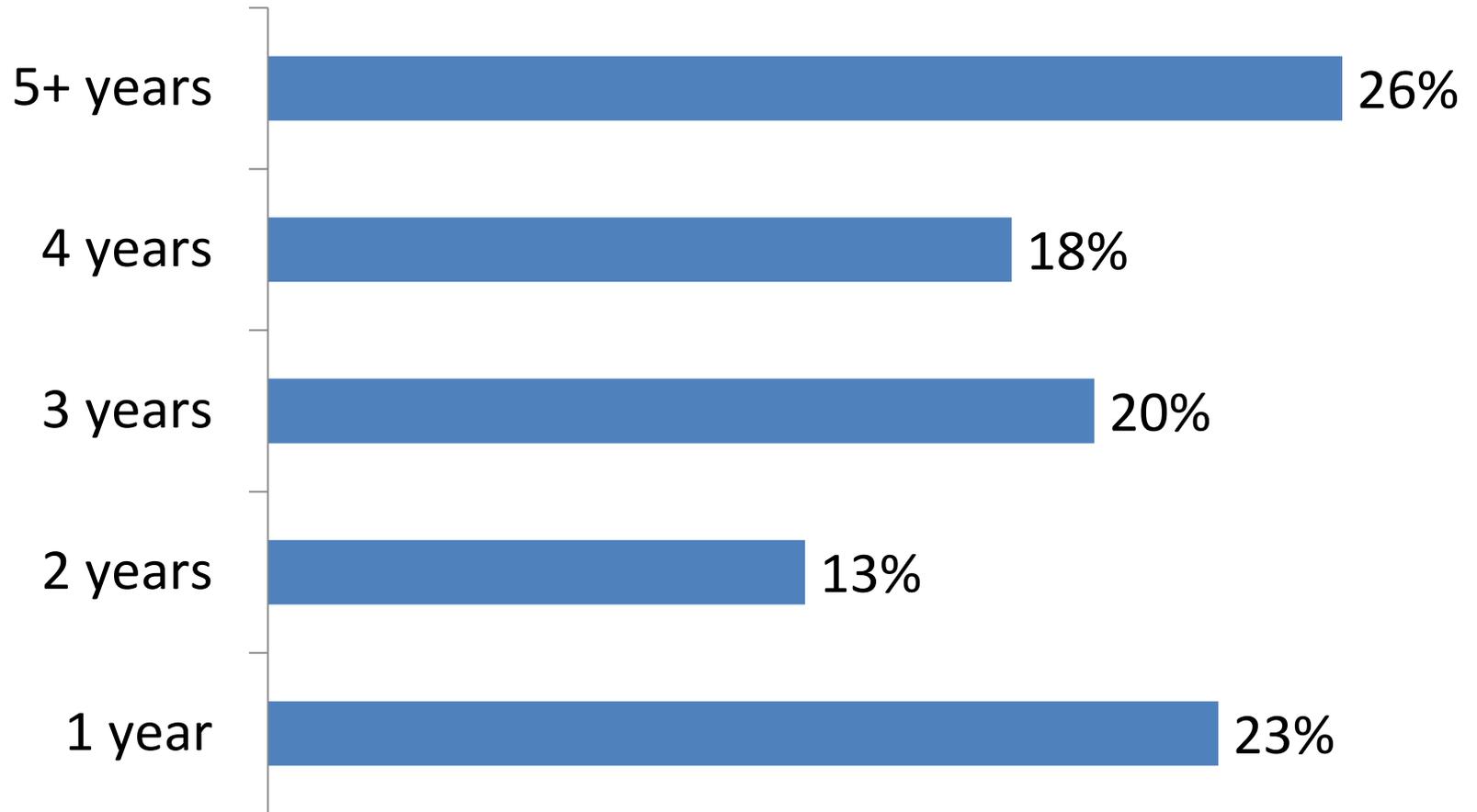
Agency size:



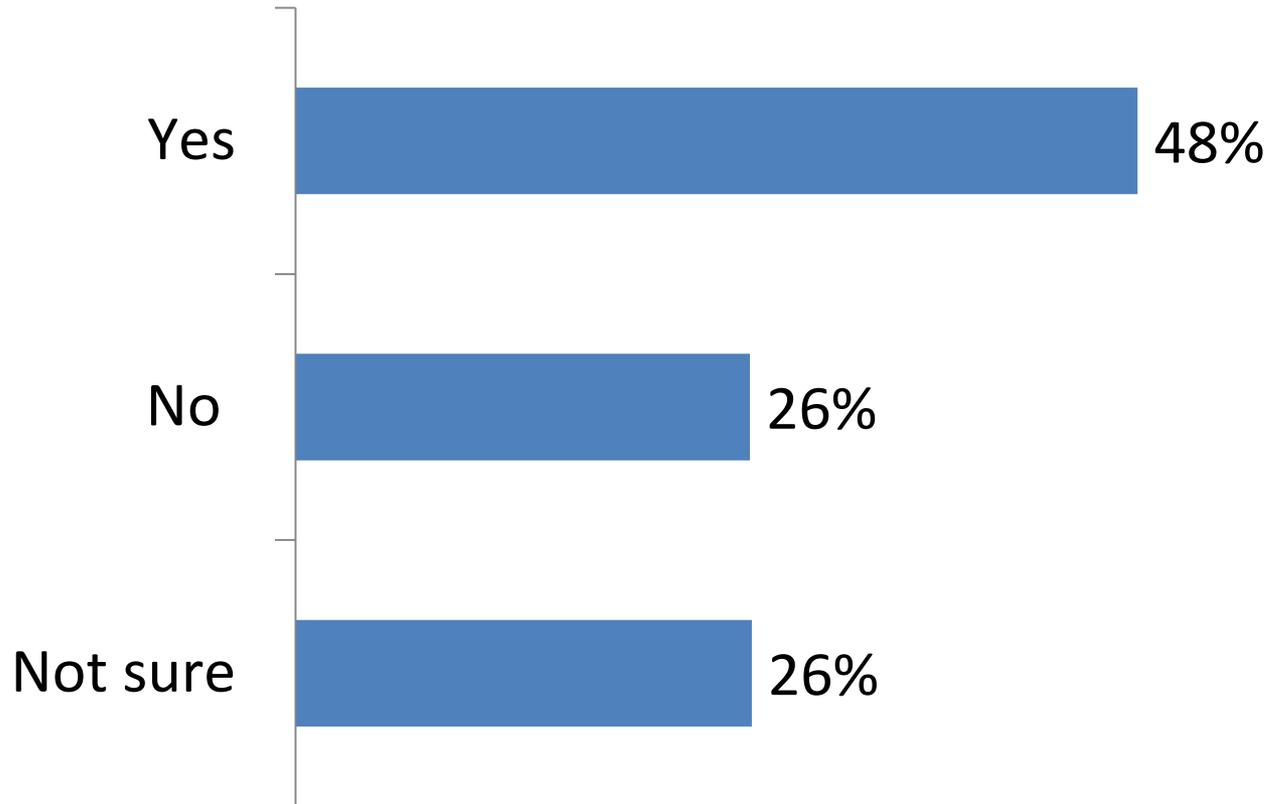
# Content Management System / Platform (public website)



# How new is the current website?



# Do you intend to redesign/refresh the website within the next year?



# Common Tools

**Search engine:** 48% Google

**User analytics:** 81% Google Analytics

**Accessibility:** 52% None; 22% WAVE

**Usability:** 48% None; 19% Morae

**Language Translator:** 77% None

**Online Surveys/Forms:** 63% SurveyMonkey

Summary Report:

<http://bit.ly/WAwebsurvey>

Raw Data (Excel):

<http://bit.ly/115Ea0H>

Contact me:

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